



Turf by Design Synthetic Grass Limited Ten Year Warranty

The manufacturer endeavors to use the highest quality materials and the latest manufacturing techniques in the production of Synthetic Turf. The manufacturer guarantees its synthetic turf products against defects in material or workmanship, resulting in discoloration, UV damage, fading, and premature wear, during ordinary and normal use of the product(s) within TEN YEARS (10-Years) from the date of installation.

The term "Synthetic Grass" as used herein, shall only include work performed by the manufacturer. This guarantee shall not cover any defect, failure or damage in or to the synthetic grass, which is:

- (a) Subject to abuse, misuse, negligence;
- (b) Installed, repaired, altered or replaced by any person other than a certified Turf by Design installer.
- (c) Damaged, directly or indirectly, including but not limited to, on account of, accident, vandalism, machinery, spiked shoes, animals, misuse, fire, flood, chemical reactions, acts of God etc.
- (d) Exposed to light other than natural or approved light.

Synthetic turf is considered a consumable product, therefore; this warranty excludes normal wear and tear.

The manufacturers' obligations under this guarantee are restricted to the repair or, at its sole option, replacement of all, or the affected parts covered herein. The manufacturers' liability under this warranty is limited to the material value of the item to be repaired or replaced.

The remedy of repair or replacement set forth herein shall be sole remedy and the manufacturer shall have no other obligations or liability in connection with any matter or thing, including without limitation, damages for personal injury or damages related to lost revenue, increased costs, downtime costs and all other indirect or consequential damages.

The manufacturer endeavors to handle all warranty claims promptly and professionally conditional on the customers' account being in good standing at time of claim.

It is agreed that all claims by purchaser made under the foregoing guarantee shall be invalid and null and void unless made in writing within ten (10) years from the date of manufacture and within thirty (7) days of learning of the cause giving rise to its claim.

Proration is as follows: Years 1-8 (100%), Year 9 (50%), Year 10 (25%).

Our standard 2 year installation warranty covers any installation defects, seam rupture, buckling, fading, discoloration from urine or detergents, etc. Our additional unmatched 2 year pet warranty covers any damage done by your pets: We offer 2 free pet repairs over 2 years (not likely with our system).

Printed Name: _____ Address: _____

Signature: _____ Date: _____